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10 **UNITED STATES BANKRUPTCY COURT**
11 **CENTRAL DISTRICT OF CALIFORNIA – SANTA ANA DIVISION**
12

13 In re
14 THE LITIGATION PRACTICE GROUP P.C.,
15 Debtor.
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19
20
21

Case No. 8:23-bk-10571-SC

Chapter 11

**THIRD REPORT OF ETHICS
COMPLIANCE MONITOR NANCY B.
RAPOPORT**

Third Report of Ethics Compliance Monitor Nancy B. Rapoport — May 15, 2024

Pursuant to the *Order Appointing Nancy Rapoport as Ethics Compliance Monitor* dated August 7, 2023 [Docket No. 363] (the “Monitor Order”), this is my third report (“Third Report”) to this Court. My first report appears at Docket No. 720 (filed November 27, 2023), and my second report appears at Docket No. 951 (filed February 21, 2024). As is my usual practice when filing reports with a Court, I shared initial drafts of this Third Report with representatives of Morning Law Group, the Official Committee of Unsecured Creditors (“Creditors’ Committee”), and the Trustee in order to give them an opportunity to comment and to correct any potential misstatements.

General Observations

The Monitor Order itself; scope of my appointment. In the Monitor Order, this Court appointed me to “monitor the Buyer’s compliance with generally understood ethical standards and consumer protection obligations relating thereto and not to act as an attorney or to provide any legal advice whatsoever to the Buyer or to any of the Buyer’s to-be-assumed clients. Given the reach of the operations, Monitor’s role shall not include specific compliance with any given state’s ethics rules but will be based on generally established legal ethics principles.” Monitor Order at para. 2, p. 3; *see also id.* at para. 4, pp. 3-4. In this role, I am “vested with all rights and powers reasonably necessary to carry out such powers, duties, authority, and responsibilities. In the event of any conflict between the APA and this Order, the terms of this Order shall control.” *Id.* at para. 5, p. 4.

In particular, my duties include the following:

6. a. work with all diligence to confirm and oversee compliance with the ethical issues raised as part of the representations and warranties of the Buyer as set forth in the APA, including but not limited to sections 12(j) through 12(k), section 12(m) and sections 12(q), as follows ...:

i. Buyer’s LSAs and the implementation thereof have been modified (“Modified LSA’s”) for compliance with the Telephone Consumer Protection Act, 47 U.S.C. § 227 (“TCPA”), the Telemarketing Sales Rule, 16 C.F.R. Part 310 (the “TSR”), and the Credit Repair Organizations Act, 15

U.S.C. § 1679 (the “CROA”), as well as all applicable laws and regulations as well as any Order of the Bankruptcy Court;

ii. The performance of the Modified LSAs will similarly comply with the TCPA, TSR, and the CROA, as well as all applicable laws and regulations as well as any Order of the U.S. Bankruptcy Court;

iii. Review and recommend the procedures to assume and assign the reformed LSAs as set forth in the APA, and as may be further ordered by the Bankruptcy Court;

iv. Buyer’s cooperation with the requests, oversight, and inquiries of the Monitor;

v. Buyer’s provision of profit and loss statements, balance sheets, deposit accounts, and other financial information related to the Active Executory Contracts and Inactive Executory Contracts being purchased by Buyer; and

vi. Buyer’s provision of both reports and administrative access into Buyer’s ACH processing merchant account and related bank accounts, as well as customer relationship management software, such as Debt Pay Pro (or other similar software) for the purpose of monitoring Buyer’s compliance with the APA as it relates to Active and Inactive Executory Contracts it is purchasing.

b. work with all diligence to confirm and oversee reformation of the terms of Buyer’s Legal Services Agreement;

c. provide regular reports to the Bankruptcy Court, which reports shall be filed on the Bankruptcy Court’s docket, with electronic notice to the Trustee and Committee, and which reports may include a discussion of the Buyer’s possible violation of generally accepted legal ethics principles, if any.

Id. at para. 6, pp. 3-4. Pursuant to the Monitor Order, the First Report was due no later than the “120th day after the Closing,” and subsequent reports are due at 90-day intervals. *Id.* at para. 7, pp. 6-7.

Cooperation from all parties. Morning Law Group (“MLG”)—in particular, with Joshua Armstrong and members of his team, and with MLG’s bankruptcy counsel Zev Shechtman—is still demonstrating its “clients-first” attitude. In addition to the productive discussions that I have had with MLG, I have had equally productive discussions with the Trustee and with counsel for the Trustee and for the Creditors’ Committee. As I said in my Second Report, everyone with whom I am working wants to see MLG’s representation of its clients succeed.

Proactive honesty from Morning Law Group. One of the aspects of the monitoring relationship that I appreciate most about MLG is that MLG is proactive about reaching out to me when it has ethics questions or, even more important, when something has gone wrong, so that MLG and I can work together to solve problems. MLG has, time and time again, proven to me that it is taking the relationship seriously. I will discuss some of the recent issues and resolutions below.

Specific Tasks Undertaken

General ethics consulting and advice. Among the topics that I have discussed with MLG have been how to handle LPG clients whom MLG has decided not to represent, either by not assuming the representation or, having assumed it, by determining that there was nothing that MLG could do for a particular client. When a creditor contacts MLG and wants to discuss a case of a non-MLG client, what is the appropriate method of communicating that MLG is not the counsel of record? MLG and I discussed the best way to communicate the non-representation to such creditors. I have also performed an initial review of MLG's standard operating procedures and manuals, and MLG has resolved my questions about the standard operating procedures and will be responding to my questions about the manuals shortly. In addition, I have discussed with two attorneys who had worked for LPG whether they were being retained by MLG long-term and, with one of them, upon what terms her separation would be resolved.

Responding to reporter questions. From time to time, I answer reporter questions about MLG's progress. Not every reporter appears to understand the difference between the behavior of LPG and MLG.

Force 10 audit. I had a discussion with Force 10 and counsel for the Creditors' Committee about information that the auditors might uncover that would be useful to me in my role as Monitor. To date, I have not received any such information from Force 10, but Force 10 is aware

that I should receive any relevant information uncovered by the auditing work and that it should be proactive in sending such information to me.

Discussions with various regulatory agencies. I have monthly discussions scheduled with attorneys for the attorneys general and consumer protection divisions of several states, as well as with a representative of the CFPB. (Each of them has asked me to keep the names confidential—except to the Court—in order not to compromise any of the actions that they might be contemplating.) One result of recent discussions has been the Trustee’s filing of a global proof of claim for rejected client contracts.

Discussion with counsel for the Trustee on IOLTA escheatment. I had a brief discussion with Counsel for the Trustee on what to do with client funds where the clients themselves are no longer “findable.”

Discussion with MLG about a client whose needs fell through the cracks. No law firm is perfect, and sometimes a client issue falls through the cracks. For one particular client, MLG contacted me about a default judgment that was entered because MLG had not responded to the creditor’s communications in a timely manner. Naturally, the client was incensed about the entry of the default judgment. MLG and I spoke about two separate issues: how to handle this particular client’s needs and how to determine where the cracks were in the system, so that this type of issue did not arise again. I want to emphasize that MLG proactively contacted me about the mistakes that it had made, and it shared with me the necessary client communications. Its resolution of the matter itself is ongoing but on track, and its resolution about the necessary back-ups to the current system for tracking who needs to return creditor attorney communications is in process. When I visit the MLG offices and review the systems themselves (see below), I can review the fixes in more detail.

Specific Tasks Not Yet Undertaken

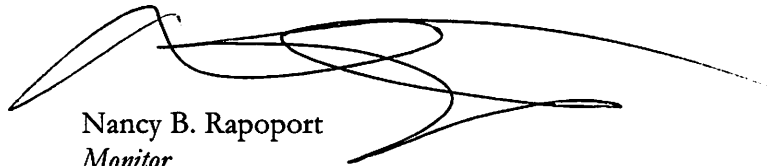
My next series of tasks will include the following:

1. A site visit of MLG's offices, currently scheduled for May 29, 2024.
2. Continued spot-checks of any client intake procedures.
3. Continued review of MLG's manuals.

Conclusion

MLG continues to display a customer-centric approach to legal representation. I am happy to answer any questions that the Court might have about this Third Report.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Nancy B. Rapoport', with a long, sweeping horizontal line extending to the right.

Nancy B. Rapoport
Monitor
Las Vegas, NV
May 15, 2024

PROOF OF SERVICE OF DOCUMENT

I am over the age of 18 and not a party to this bankruptcy case or adversary proceeding. My business address is: 655 W. Broadway, Suite 800, San Diego, California 92101

A true and correct copy of the foregoing document: **NOTICE OF MOTION AND MOTION FOR ORDER REJECTING CONSUMER CONTRACTS WHICH WERE EXCLUDED OR REMOVED PURSUANT TO 11 U.S.C. § 365; MEMORANDUM OF POINTS AND AUTHORITIES; DECLARATION OF RICHARD A. MARSHACK; AND EXHIBIT**

will be served or was served (a) on the judge in chambers in the form and manner required by LBR 5005-2(d); and (b) in the manner stated below:

1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF): Pursuant to controlling General Orders and LBR, the foregoing document will be served by the court via NEF and hyperlink to the document. On May 15, 2024, I checked the CM/ECF docket for this bankruptcy case or adversary proceeding and determined that the following persons are on the Electronic Mail Notice List to receive NEF transmission at the email addresses stated below:

☒ Service information continued on attached page

2. SERVED BY UNITED STATES MAIL:

On May 15, 2024, I served the following persons and/or entities at the last known addresses in this bankruptcy case or adversary proceeding by placing a true and correct copy thereof in a sealed envelope in the United States mail, first class, postage prepaid, and addressed as follows. Listing the judge here constitutes a declaration that mailing to the judge will be completed no later than 24 hours after the document is filed.

YCIR Inc.
Hector Ocegueda
535 S Barranca St #4
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JUDGE'S COPY

The Honorable Scott C. Clarkson
United States Bankruptcy Court
Central District of California
Ronald Reagan Federal Building and Courthouse
411 West Fourth Street, Suite 5130 / Courtroom 5C
Santa Ana, CA 92701-4593

☐ Service information continued on attached page

3. SERVED BY PERSONAL DELIVERY, OVERNIGHT MAIL, FACSIMILE TRANSMISSION OR EMAIL (state method for each person or entity served): Pursuant to F.R.Civ.P. 5 and/or controlling LBR, on May 15, 2024, I served the following persons and/or entities by personal delivery, overnight mail service, or (for those who consented in writing to such service method), by facsimile transmission and/or email as follows. Listing the judge here constitutes a declaration that personal delivery on, or overnight mail to, the judge will be completed no later than 24 hours after the document is filed.

☐ Service information continued on attached page

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct.

May 15, 2024
Date

Caron Burke
Printed Name

/s/ Caron Burke
Signature

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